Entrepreneurial attitude and business success

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Abstract

This study was carried out to observe the relationship between entrepreneurial attitude (that is measured through achievement and innovation) and success in business (as rated by the respondents). It also aimed at finding out if each of these two variables is affected by gender. To respond to these queries, the study addressed decision-makers in pharmaceutical outlets. A set of questionnaire was distributed to 131 respondents and 56 of them were analyzed using correlations coefficient, percentages and t-tests. The major findings were: there is moderate relationship between entrepreneurial attitude and business success; there are gender differences when attitude is measured through achievement-affect; and all respondents have low scores when attitude is measured through innovation-behaviour. Based on the findings, the writer has made some recommendations.

Introduction

Ethiopia, to cope up with the business challenges and benefit from globalization, needs to emerge with better economy. The development of its economy presupposes entrepreneurial direction, which is believed to lead to improved social life and welfare. This means that Ethiopian trade and economic development should be marked by innovation, transformation, ambition, planned and intentional behaviour, and independence. Ethiopian business men and women should take intelligent risks that are knowledge-based and pave ways for new challenges and opportunities. Such a strategy helps Ethiopian entrepreneurship to grow.

This study, was geared towards finding out the relationship between entrepreneurial attitude and business success. In addition, it attempted to investigate how these two constructs were affected by gender.

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Entrepreneurship was measured against two components namely, achievement and innovation. The tripartite (ABC) model of attitude was employed and each variable of achievement and innovation was measured by affect, behaviour and cognition. Business success was measured through the respondents' rating their business compared to other similar ones and labelling it as 'very good' (≥ 75%), 'good' (50-74%), 'low' (40-49%), and 'bad' (<40%). This variable was also observed against gender. Privately owned pharmaceutical retail outlets in Addis Ababa were the subject of this study.

Objectives of the study

Decision-makers of any business venture need to have entrepreneurial attitude, which is marked by innovativeness and achievement-orientation. This partly guarantees their success in holding better market share and customer satisfaction in their products and services. In addition, in both developed and developing nations, there are stereotypical differences in the jobs people hold and are assumed to hold. Some jobs are considered to be of females and others of males. Mueller (2004:3), who studied gender gaps in entrepreneurship, says "Gender stereotyping justifies the assignment of men and women to different occupational roles." Williams and Best's study was quoted in Mueller (2004) to have found out that gender stereotyping is common across cultures but it tended to be greater in less developing countries than in developed ones. Entrepreneurship, as discussed by Habtamu (1995) to have values of selfconfidence, self-reliance, courageousness, risk-taking and actionorientation, is assumed to be of masculine than feminine in many cultures.

This study thus aimed at:

- observing if there is a relationship between the attitude entrepreneurial the managers the pharmaceutical outlets hold and the success in their business.
- exploring if entrepreneurial attitude among managers of pharmaceutical outlets differ by gender,

- ⇒ gender differences on overall attitude and the two qualifying components, i.e. achievement and innovation.
- ⇒ gender differences across the ABC of entrepreneurial attitude, i.e. affect, behaviour (conation) and cognition. These lead to six subcategories, which are achievement-affect, achievement-behaviour, achievement-cognition, innovation-affect, innovation-behaviour, and innovation-cognition.
- observing the business success vis-a-vis gender.

Research questions

The study raises and examines the following questions:

- Are the entrepreneurial attitudes the decision-makers hold related to the business success of the outlets?
- Are the entrepreneurial attitudes that are held by male managers different from female managers?
- Is the business success of the respondents different between female and male decision-makers?

Significance of the study

As the number of pharmaceutical outlets is rapidly growing within Addis Ababa, the situation is believed to bring competitive atmosphere among them. This in turn presupposes continuous improvement which should be marked by entrepreneurial attitude that involves characteristics like innovativeness, risk taking behaviour, achievement, personal-control, self-esteem, and opportunity recognition (Lindsay, 2005).

Hence, this study is of importance to:

- policy makers who involve themselves in health-related matters for it is informative of what is going on in the pharmaceutical outlets in Addis Ababa,
- educational and training institutions that need to impart knowledge on entrepreneurship and related issues,

- pharmaceutical outlets, businesswomen and businessmen as the study offers information on the importance of having entrepreneurial attitude, and
- academics and researchers in the area.

Review of related literature

Operational definition of terms

This section offers definition of relevant concepts:

- *Gender*: the social, economic, and cultural roles and relations between men and women
- Attitude: tendency to respond favourably or unfavourably to entrepreneurial characteristics with particular emphasis on achievement and innovativeness
- *Entrepreneurship*: creation and production of new ways of doing things
- *Pharmaceutical outlets*: privately owned large and small scale sellers of pharmaceutical items
- *Managers*: owner or employed persons who are responsible in making decisions relating to the pharmaceutical outlets

Entrepreneurship and business success

CAFRAD (2000:3) stated that "A society without entrepreneurship is a dead society. Without ... entrepreneurship, no growth and no progress can be expected. Entrepreneurship creates jobs, leads to new knowledge and new competence."

According to Mueller (2004), on the other hand, the formation of entrepreneurial intentions depends on personal attitude. Reimers-Hild et al (2005:1), also argued, "... entrepreneurial behaviour is a vital asset in the rapidly changing global knowledge economy of the 21st Century. ...entrepreneurs seek out and capitalize on

opportunities and marshal resources to achieve their goals. ... [There is] a relationship between the entrepreneurial personality, which is the combined score of locus of control, need for achievement and risk taking propensity, with success and persistence" Bradstatter (1997) described 'entrepreneurial behaviour', as characteristics like taking initiative, being innovative, shaping the environment according to one's ideas and goals to qualify entrepreneurial behaviour. Mueller (2004) also said that people's entrepreneurial activity represents a planned and therefore intentional behaviour.

In another study, Mueller and Thomas, as quoted in Mueller (2004), did a comprehensive multinational study and found that the prevalence of an entrepreneurial orientation is higher in some cultures than in others. They also found out that the frequency of entrepreneurial traits such as internal locus of control, risk-taking propensity, and high energy decreased as the cultural distance from the United States increased.

Entrepreneurial innovation and success

Reimers-Hild et al (2005) described successful entrepreneurs as innovative individuals.

CAFRAD (2000) added that innovation works along with entrepreneurship, and that there is no successful entrepreneurship without innovation. Mueller (2004) stated innovativeness as an important element of entrepreneurship. Lindsay (2005) explained innovation as involving, in perceiving and acting upon business activities in new and unique ways.

Mueller (2004) said that some societies appear more innovative than others. In addition, Shane quoted in Mueller (2004) found out that higher rates of innovation are associated with national cultural values of uncertainty, acceptance, power distance, and individualism. In relation to this, Lindsay (2005:9) said that ".... cultural influences will restrict innovation to developing and acting upon new and unique business activities that only conform to cultural norms. Any business innovation contemplated outside cultural norms will not feature strongly in indigenous thinking. As such, indigenous entrepreneurial attitudes toward innovation will be restricted and will be low."

Entrepreneurial achievement

Reimers-Hild et al. (2005:3-4) said "High need for achievement (n Ach) is a key entrepreneurial trait and recognized leadership characteristics of entrepreneurs. High n Ach is also associated with entrepreneurial leadership and entrepreneurial behaviour. High achieving individuals are characterized by self-confidence, the ability to take calculated risks, the skill to research their environment and the desire for feedback about their performance. Johnson quoted in Koh (1996) said that there is a fairly consistent relationship between need for achievement and entrepreneurship. According to Lindsay (2005), achievement is associated with business start-up and growth results as need for achievement appears to be an important characteristic of entrepreneurial personality.

Gender differences in entrepreneurship and business success

Research findings on gender differences in entrepreneurship show inconsistent results. For example, James et al (2004) took 700 college presidents to see if there are gender differences in entrepreneurial leadership. They found out that the female presidents are more transformational, taking calculated and measured risks that could possibly cost their jobs, innovative in looking outside the box, befriended and tolerant to unusual individuals and change, and improvement oriented, than their male counterparts.

Routamaa et al (2004) tried to observe gender differences in entrepreneurial attitude and found women to have slightly more positive attitudes towards entrepreneurship. Shane, Kovereid and Westhead, quoted in Routamaa et al (2004) found male entrepreneurs to be more motivated by need to improve their positions in society, while female entrepreneurs to be more motivated by the need for achievement. Moreover, they quoted Wasilczuk, who found women to be more persistent than men but less inclined to take risks and less ready to be committed to the firm. In another study, Mueller (2004) quoted authors who

studied gender differences in entrepreneurship. In Mueller's (ibid) review, Mathews and Moser found males having higher levels of interest than females in small business ownership. According to Scherer, Brodzinske and Wiebe reached, males have a higher preference for entrepreneurship than females; and Sexton and Bowman-Upton however, found no significant difference on five of the nine traits they measured, with exceptions of female respondents scoring lower on traits related to energy level and risk taking behaviour and higher on traits related to autonomy and change.

Brandstatter (1997) quoted Cromie who studied entrepreneurship through autonomy and achievement and who used a sample of 35 male and 34 female business owners. The findings showed no differences on questionnaire scores between the sexes. Similarly, Bonnett and Furnham in Brandstatter (1997) compared boys and girls (aged 16 to 19) who participated in Young Enterprise scheme. Their results showed no difference between the sexes. In addition, Gatewood et al., in Brandstatter 1997, found women's entrepreneurial success to be related to stable internal feelings like "I have always wanted to own my own business" while men's entrepreneurial success to be related to stable external attribute like "I had identified a market need." Brandstatter (1997), on the other hand, took 500 respondents (out of whom 98 were female) and found no differences between males and females on their personality that is related to entrepreneurial roles (emotional stability and independence). So, the reviewed literature showed both the prevalence and the non-prevalence of gender differences on entrepreneurship.

Methodology

Sampling: This study focused on privately owned pharmaceutical retail outlets that are found in Addis Ababa. According to Ministry of Health (MOH) (2004), there are 205 privately owned pharmaceutical retail outlets (104 pharmacies, 95 drug stores and 6 rural drug vendors) in Addis Ababa. The sampling technique employed in this study was non-random convenience sampling because the total population was relatively small. The respondents of this study were only those who were willing to fill out the questionnaire.

Data collection method: The instrument used to collect data was questionnaire. The questionnaire involved six demographic and social variables: sub-cities in Addis Ababa, responsibility in the organization, gender, age, capital, and type of business. The core items in the questionnaire were adopted from Robinson et al. (1991) Entrepreneurial Attitude Orientation (EAO) scale that involved four sub-categories achievement, innovation, personal-control and self-esteem.

In giving explanation to measuring entrepreneurial attitude, Robinson et al (1991:18) said: "One of the methodological advantages of the attitude model over the personality model is that it can be more domain-specific, thereby reducing the unexplained variability and increasing the correlations with behaviour." For this reason, they came up with three factors that can measure entrepreneurship which they called the tripartite model. Robinson et al. (1991:17) stated: "... the tripartite model holds that there are three types of reaction to everything: affect, cognition, and conation. Attitude is a combination of all three.... The cognitive component consists of the beliefs and thoughts an individual has about an attitude object. The affective component consists of positive or negative feelings toward the object. The conative or behavioural component consists of behavioural intentions and predispositions to behave in a given way toward the object."

The adopted questionnaire originally involved 75 items. But in this study, it was brought down to 28 items by taking only two sub-categories, achievement and innovation. The underlying reasons are as follows: First, in measuring entrepreneurship, these two elements, innovation (creativity) (Lindsay, 2005; Reumers-Hild et. al, 2005; CAFRAD, 2000) and achievement (Reumers-Hild et al, 2005; Lindsay, 2005) have been commonly used. Secondly, the writer wanted to minimize response bias by limiting the number of items and avoid respondents' boredom of filling out long list of items.

The questionnaire had Amharic and English versions so that respondents would fill it out in the language they felt more comfortable.

The	following	table	shows	item	distribution	in	the
quest	ionnaire						

Category	Items	No. of items
Achievement - Affect	1, 13, 17, 27	4
Achievement - Behaviour	3, 7, 8, 12, 20, 25	6
Achievement - Cognition	5, 9, 14, 18, 19	5
Innovation - Affect	4, 10, 15, 22, 26	5
Innovation - Behaviour	2, 11, 23, 28	4
Innovation - Cognition	6, 16, 21, 24	4

In the pharmaceutical outlets, decision makers (they could be the owners themselves or employed managers) were contacted to fill out the questionnaire. Out of the 131 copies of questionnaire distributed, only 60 were returned. Four were, discarded for they were inappropriately completed. The balance (i.e., 56 copies of questionnaire) was used for analysis.

Data analysis methods

Pearson's correlation research method was used to observe the relationship between overall attitude score and the success of the business as reported by the respondents. However, as the number of copies of the questionnaire received was limited, descriptive statistics mainly percentage was employed to analyse the data in observing gender differences. To be able to cross tabulate the data, the scores for the overall entrepreneurial attitude, the accompanying two categories (achievement and innovation), and the six sub-categories under them were recoded into 'low' and 'high.' Let us take the achievement variable as an example so as to elaborate the recoding. Out of the 28 core items, 15 measure achievement. The minimum score that shows achievement in entrepreneurship is 60 (which is 4 x 15), where 4 represents 'agree'. On the other hand, the maximum score is 75 (5 x 15), where 5 represents 'strongly agree'. Therefore, those who score in the range of 60 - 75 have high and positive attitude towards entrepreneurship as measured by achievement, and hence are categorized as 'high' while the rest whose scores were below 60 were categorized as having 'low' entrepreneurial attitude as measured by achievement.

Out of the 56 respondents, 29 were male while 21 were female; hence six cases were missing from gender analysis due to the uneven gender representation. This made the data not to assume normal distribution and made it difficult to use z-statistics to show difference of means between the sexes. For this reason, the researcher used t-tests that enabled comparison of means. In this study, the computer package used to process the data was SPSS.

Findings

The respondents of this study were decision makers in different pharmaceutical outlets in Addis Ababa. The questionnaire used to collect the data involved six demographic and social variables that are described below.

Table 1: Respondents' profile by gender and age

		Age						
Gender	20 - 29	30 - 39	40 - 49	50 - 59	>= 60	Total		
Male	5	13	9	1	1	29 (58.0)		
Female	7	9	5	-	-	21 (42.0)		
Total	12 (24.0)	22 (44.0)	14 (28.0)	1 (2.0)	1 (2.0)	50 (100)*		

Source: Survey data

Table 1 above shows that apart from six missing cases, 42% of the respondents in this study were females while 58% were males.

^{*} Numbers in parenthesis are percentages.

Type of Outlet Pharmac Drug **Importer** Capital **Total** /distributor store 3 <20,000 2 5(10.9)31 2 20,000-500,000 1 34 (74.9) > 500,000 2 7 (15.2) 4 1 38 (82.6) | 5 (10.9) Total 3 (6.5) 46 (100)*

Table 2: Respondents' profile by type of outlet and amount of capital

Source: Survey data

As can be observed in Table 2 above, valid cases for variables that state type of outlet and amount of capital of the establishment indicate that 82.6% are in the business of pharmacy, 10.9% in 6.5% importers and distributors drug store, and pharmaceuticals. In relation to this, out of the sample population, 14.9% were reported to have been owners of the outlets, 55.3% were employed managers while 29.8% were both owners and managers. The respondents were found scattered in all the ten sub-cities of Addis Ababa where the dominant distribution i.e. 25.5% goes to Bole, 17.6% to Lideta, 15.7% to Kirkos, and 13.7% to Addis Ketema sub-cities.

The relationship between entrepreneurial attitude and business success

In this sub-section, correlation research was employed to see if entrepreneurial attitude and success in a person's business venture are related. The result of coefficient of correlation was found to be r=0.24, with p value of 0.088. This correlation shows that there is moderate relationship between the two variables. So, this study shows that entrepreneurial attitude and success in business go along where the higher entrepreneurial attitude one has, the better he/she is in achieving success in their business, and viceversa.

^{*} Numbers in parenthesis are percentages.

Gender differences and entrepreneurial attitude

1. Gender differences and overall entrepreneurial attitude

 Table 3: Gender and overall entrepreneurial attitude score

Overall	M	ale	Fe	male	Γ	Total		
score	Size	Percent	Size	Percen	Size	Percent		
				t				
Low	12	41.4	6	28.6	18	36		
High	17	58.6	15	71.4	32	64		
Total	29	58	21	42	50	100		

Source: Survey data

As shown in the above table, the proportional comparison of the respondents by gender over their entrepreneurial attitude shows that 58.6% of the male respondents and 71.4% of the female respondents scored high on the target variable. Conversely, 41.43% of males and 28.6% of females scored low. These percentages show that females have higher entrepreneurial attitude compared to males. To observe if this difference has statistical significance, t-test was run as shown below.

Table 4: Gender differences and overall entrepreneurial attitude

Mean of	Mean of	Mean	t-value	p-value
males	females	difference		
114. 4483	116.6190	-2.1708	-0.78	0.438

 $t_{(0.05; 1,48)} = 2.0106$ Source: Survey data

The result shows that there is no statistically significant difference between male and female respondents of this study on their entrepreneurial attitude.

2. <u>Gender differences and the two categories of entrepreneurship</u> (achievement and innovation)

A) Gender differences and achievement score

Table 5: Cross tabulation of achievement scores by gender

Achievement	Male		Fe	male	Total	
score	Size	Percent	Size	Percent	Size	Percent
Low	7	24.1	0		7	14
High	22	75.9	21	100	43	86
Total	29	58	21	42	50	100

Source: Survey data

When gender differences for this variable are proportionally observed, 100% of the female respondents have high scores on entrepreneurial attitude as measured by achievement. From the male respondents, 75.9% have high scores on entrepreneurial attitude as measured by achievement while 24.1% scored low. This result shows that female respondents of this study have high achievement-orientation compared to their male counterparts. The statistical significance of this difference was observed by a t-test; where mean difference between males and females is -2.1, t-value is -1.54 and p-value is 0.131. This result shows that there is no statistically significant difference between the two genders across the achievement variable.

It has been mentioned at the outset that this study used the tripartite model of measuring attitude. Thus, the two components (achievement and innovation) have other three sub-categories each: affect, behaviour (conation) and cognition. Therefore, the achievement variable was again seen across these categories in relation to gender.

Table 6: Cross-tabulation of achievement-affect by gender

Achievement-	N	Male	Fe	emale	1	Total
affect score	Size	Percent	Size	Percent	Size	Percent
Low	4	13.8	1	4.8	5	10
High	25	86.2	20	95.2	45	90
Total	20	58	21	12	50	100

A. i.) Gender differences and achievement – affect

Source: Survey data

Proportionally comparing the data in the above table, 86.2% of males have high score on the variable under consideration while 95.2% of females scored high. Low scores on achievement - affect are by 13.8% of male and 4.8% of female respondents. The mean difference of -0.89 was tested by a t-test and the result shows t-value of -1.81 and p-value of 0.076. This result is slightly statistically significant, showing that female respondents tend to have higher achievement-affect compared to their male counterparts.

A. ii.) Gender differences and achievement behaviour (conation)

This sub-section tries to compare the respondents' entrepreneurial attitude as measured by achievement behaviour by gender.

Table 7: Gender and scores of achievement behaviour

Achievement-	Male		Fe	emale	Total	
behaviour	Size	Percent	Size	Percent	Size	Percent
scores						
Low	12	41.4	5	23.8	17	34
High	17	58.6	16	76.2	33	66
Total	29	58	21	42	50	100

Source: Survey data

When the data in Table 7 above is proportionally compared, 58.6% of males and 76.2% females have scored high, while it is 41.4% of males and 23.8% of females who scored low. The t-test result of gender by achievement-behaviour is -1.62 with p-value

of 0.112 for a mean difference of -1.12. This result is statistically is not significant.

A. iii) Gender differences and achievement – cognition

In Table 9 below, the cross tabulation between gender and achievement cognition is presented.

Table 8: Gender and achievement-cognition scores

Achievement-	N	Male	Fe	emale]	Total
cognition	Size	Percent	Size	Percent	Size	Percent
scores						
Low	4	13.8	2	9.5	6	12
High	25	86.2	19	90.5	44	88
Total	29	58	21	42	50	100

Source: Survey data

When the proportional comparison between the sexes is observed, 86.2% of males and 90.5% of the females scored high, while 13.8% of males and 9.5% of females scored low.

For this variable, the mean difference between males and females is -0.10, t-value is -0.17 and p-value is 0.869, which is statistically non-significant.

In conclusion, in all the three sub-components of achievement, females have relatively higher scores than their male counterparts. However, it is only in the case of achievement- affect that there is slight statistical significance of the mean differences.

B) Gender differences and innovation

The second component that is used in this study to measure entrepreneurial attitude is innovation. This variable was cross-tabulated against gender as shown in Table 10 below.

 Table 9: Cross-tabulation of gender by innovation scores

Innovation	N	Male	Fe	male	Total		
scores	Size	Percent	Size	Percent	Size	Percent	
Low	15	51.7	11	52.4	26	52	
High	14	48.3	10	47.6	24	48	
Total	29	58	21	42	50	100	

Source: Survey data

When this result is observed proportionally, 48.3% of males and 47.6% of females score high on entrepreneurial attitude as measured by innovativeness. Conversely, 51.7% of males and 52.4% of females have low score. This proportional distribution does not indicate any remarkable difference between the sexes. However, when a t-test is run for a mean difference of -0.07, t-value is -0.04 and p-value is 0.966. So, there is no statistically significant difference between the genders.

Innovation was also observed across the three components (the tripartite {ABC} model of entrepreneurial attitude); affect, behaviour, and cognition.

B. i.) Gender differences and innovation-affect

In this section, innovation-affect is cross tabulated against gender as shown below.

Table 10: Gender by innovation-affect scores

Innovation-	N	Male		Female		Total	
affect scores	Size	Percent	Size	Percent	Size	Percent	
Low	6	20.7	5	23.8	11	22	
High	23	79.3	16	76.2	39	78	
Total	29	58	21	42	50	100	

Source: Survey data

Proportionally, it is 79.3% males and 76.2% of females who scored high. Conversely, 20.7% of males and 23.8% of females scored low. According to these percentages, male respondents have slightly higher scores with respect to innovation-affect compared to female respondents. The result of the t-test for mean

differences of 0.23 is t-value of 0.37 and p-value of 0.715, which shows no statistically significant difference between the genders.

B. ii.) Gender differences and innovation behaviour (conation)

Table 12 below shows a striking finding as the results tend to go to the opposite direction.

Table 11: Cross-tabulation between gender and innovationbehaviour

Innovation-	N	Male		male	Total		
behaviour	Size	Percent	Size	Percent	Size	Percent	
scores							
Low	23	79.3	17	81.0	40	80	
High	6	20.7	4	19.0	10	20	
Total	29	58	21	42	50	100	

Source: Survey data

Proportionally calculated, 20.7% of males and 19.0% of females scored high while 79.3% of males and 81.0% of females scored low with regard to innovation-behaviour. These results do not show remarkable differences by gender. But it is observed that both males and females have lower innovative-behaviour, with mean difference of -0.38 t-value of -0.57 and p-value of 0.574. This result is statistically insignificant.

B. iii.) Gender differences and innovation-cognition

The third component in measuring innovation is cognition. The results of innovation- cognition are presented in the cross tabulation below.

Table 12: Gender and scores on innovation-cognition

Innovation-	Male		Female		Total	
cognition	Size	Percent	Size	Percent	Size	Percent
scores						
Low	7	24.1	5	23.8	12	24
High	22	75.0	16	76.2	38	76
Total	29	58	21	42	50	100

Source: Survey data

Proportionally calculated, 75.0% of males and 76.2% of females scored high, while 24.1% of males and 23.8% of females scored low in innovation-cognition. The percentages do not show gender differences in entrepreneurial attitude with respect to innovation-cognition, and the t-test also proves the statistical non-significance for the mean difference of 0.04, as t-value is 0.07 and p-value is 0.944.

C. Gender differences and business success

Gender differences vis-à-vis business success of the respondents were observed and are presented in the cross tabulation below.

Table 13: Cross-tabulation of gender and business success

	Male		Female		Total	
Business	Size	Percent	Size	Percent	Size	Percent
Success						
Bad	0		0	1	0	-
Low	3	11.1	2	10.0	5	10.6
Good	18	66.7	14	70.0	32	68.1
Very	6	22.2	4	20.0	10	21.3
good						
Total	29	58	21	42	50	100

Source: Survey data

Proportionally calculated, 22.2% of males and 20% of females reported their business' success to be very high (>=75%), 66.7% of males and 70.0% of females reported their success to be good (50 - 74%), and 11.1% of males and 10% of females responded that their success is low (40 - 50%). No respondent reported their business success to be bad (<40%). The percentages with respect to both sexes are close to each other and hence gender differences are not observed. The mean difference between the male and the female respondents is 0.01, t-value is 0.07 and p-value is 0.947. This shows that the difference is statistically non-significant.

Summary and discussions

This study is more of *indicative than conclusive* because the number of respondents who filled out the questionnaire was limited.

- This study found out that there is moderate relationship (r = 0.24) between entrepreneurial attitude and business success. Similar ideas were reported by Reimers-Hild, et al (2005) and CAFRAD (2000), where there is relationship between entrepreneurial personality like need for achievement and innovation, and business success.
- Even though the percentages on overall entrepreneurial attitude scores show a 12.8% difference between the genders (71.4% of females and 58.6% of males scores), the t-test that was run to see mean differences between the two genders (mean score of -2.17) proved to be statistically non-significant. This finding is consistent with Mueller (2004) and Brandstatter (1997) who found no statistically significant difference between the sexes. In contrast, however, James, et al (2004) found women university presidents to be more entrepreneurial than male presidents.
- Achievement-orientation was one of the variables used in measuring entrepreneurial attitude. Gender differences in relation to this exists where 100% of the female respondents were observed to be achievement-oriented than males (75.9%). This 24.1% difference in achievement scores was, however, found to be statistically non-significant. The only slight statistical significance observed was when gender was observed against the variable of achievement-affect. Similarly, Routamaa, et al (2004) found the women in their sample to be more persistent in achieving their goals. Reimers-Hild et al. (2005), Lindsay (2005) and Koh (1996) said that *n* Ach (need for achievement) is a key entrepreneurial trait and leads to entrepreneurial behaviour. James et al (2004) also affirmed university presidents to have show more observable behaviours related to entrepreneurial

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- achievement (like transformational and change and improvement-oriented) than male university presidents.
- Gender differences with respect to innovation did not exist as 48.3% of males and 47.6% of females scored high. This is also true of all the three factors of innovation; namely affect, behaviour and cognition. The t-test results showed no statistical significance. CAFRAD (2000), Reimers-Hild (2005), and Mueller (2004), however, stated that innovativeness is an important variable in measuring entrepreneurial attitude.
- A different finding of this study is that compared to achievement scores, both male and female respondents of this study scored *low* in innovation, especially the innovation-behaviour variable. This result can be related to the **culture** where people seemed to copy what exists rather than creating new ways of running their business.
- Gender differences with respect to business success do not exist as the percentages that fell into the four rating categories were closely similar between males and females. Nor is the ttest result for the mean difference between the two genders statistically significant.

Recommendation

• This study shows that both male and female respondents have lower scores with respect to innovativeness, especially when measured by innovation-behaviour. Innovativeness is an important element in entrepreneurship. Therefore, in specific terms, those who train pharmacists and druggists should involve concepts on entrepreneurship with particular emphasis on innovativeness. Considering the larger society, Ethiopian business culture must be transformed to involve creativity and this is the responsibility of trainers in formal, non-formal and informal educational avenues. Policy-makers and responsible personnel in Chamber of Commerce must involve in translating this into effect.

- This study shows that compared to their male counterparts, females have higher scores on entrepreneurial achievement. This is particularly observed on the achievement-affect variable. This indicates that the female respondents in this study have better entrepreneurial attitude, which, in turn, is the cause for entrepreneurial behaviour. So, policy makers, government officials and the society at large should support women to involve in such productive (bread winning) roles than confining themselves in reproductive jobs only. This allows women to help their society benefit more from their contributions.
- This study shows that entrepreneurial attitude and business success have moderate relationship. This asserts that high entrepreneurial attitude leads to success in business ventures. So, people in the business arena must work hard in developing entrepreneurial qualities through different kinds of trainings, which, in turn facilitate their success, which again have personal and societal benefits.

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